

Tool & Equipment Repair Management

The **Centerprism Tool Repair Module** delivers an end-to-end solution for managing tool and equipment repairs with precision, speed, and total visibility. Designed for service teams, repair centers, and field operations, it eliminates manual tracking, reduces errors, and accelerates turnaround times.



Core Functionality

- Tool Repair tracking integrated to ERP (Field Service, Order Entry, Financials, Inventory)
- Automated service tag creation and label printing with QR code
- Full serial number history by tool
- Work order management
- Real-time repair status
- Partial invoicing of Work Orders

Top 12 Features

1. **Serial Number Tracking** – Full lifecycle visibility for every tool.
2. **Automatic Service Tag Creation** – Auto-generated tags + printable labels.
3. **Status Alerts** – Email & Text notifications to customers and internal team.

4. **Work History** - Customer-specific repair history by customer, tool or technician.
5. **Work Order Management by Tool** – Organized, tool-level repair workflows.
6. **Barcode Scanning** – Parts, Tools, Work Orders, Service tags can have a UPC or QR code.
7. **Partial Invoicing** – Select tools to pick up from work order to bill for completed work.
8. **Repair Status Tracking** – Complete record of repairs, actions, and customer contacts.
9. **Brand & Model Tracking** – Standardized cataloging for accurate reporting.
10. **Automatic Parts & Labor Grouping** – Filter by tool, customer, or work order.
11. **Technician management** – schedule service and assign technicians to tools in shop
12. **Full Integration** – Centerprism leverages the CRM and Field Service modules while utilizing the core ERP modules such as Inventory, Order Entry, and Financials.

26-1006



MARCH 10, 2026

Name: Astor Suites

User: ADMIN

Phone: (973) 261-1006

Serial: 12345678

Tool: Dewalt Sander

Model: M4123

Won't start , replace brushes and cord



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-We are not responsible for tools left over 30 days after it's repaired.
 -Não nos responsabilizamos por ferramentas não retiradas 30 dias após o conserto.
 -Después de 30 días de reparación, no seremos responsables de su equipo.
 ***NOTICE: After 90 days tools will be discarded or sold to cover repair cost**